



**TOMAX  
NEWS**

**Issue 03**  
**2<sup>nd</sup> Oct 2020**

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## TOMAX CORPORATE MISSION

**Our mission is to supply high quality, end-to-end supply chain solutions to our clients in a friendly, secure and supportive manner.**





# MARKET SUMMARY

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- FTA / APSA have received advice from Patrick Terminals that after a day and half of talks at the FWC, the MUA announced it would immediately end industrial action at Patrick terminals in Sydney, Melbourne, Brisbane and Fremantle.

- More shipping lines are announcing a suspension of new bookings to Australia as a result of the ongoing congestion issues. Those lines imposing the suspension will not be accepting bookings for the first two weeks of October.

- The Chinese National Holiday running from 1st to 8th October should assist in alleviating some of the current backlogs of containers waiting to be shipped from China to Australia.

- Border restrictions are beginning to ease resulting in some Australians being able to move more freely between states. Unfortunately for residents of most of NSW, and all of Victoria, the strict regulations prohibiting movement into other states remains in place.

- Shipping lines continue to amend port rotations while vessels are in transit, mostly resulting in vessels skipping Sydney and calling at Melbourne as first port of call.

- Melbourne and Brisbane congestion surcharges are being announced by shipping lines, in line with the existing Sydney congestion surcharge, to be applied from late October.

# LATEST NEWS

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## SHIPPING GIANTS FACE FATAL CYBER ATTACKS

Shipping giant CMA CGM Group has confirmed their current dealings with a cyber attack impacting peripheral servers. Their website, as well as the websites of some subsidiary businesses such as ANL, were out of action on Monday. Although, the CEVA Logistics website has remained fully functional.

CMA CGM joins the list of other significant shipping and logistics players to have been targeted such as Moller-Maersk, Mediterranean Shipping, Cosco and Toll Group.

They since released a statement indicating their swift action to prevent the malware from spreading. However, their teams are fully mobilised with gradual resuming of their ability to access their information systems whilst investigations behind the attack are currently being held.

International maritime publication, Lloyd's List, reported a hacker had requested CMA CGM to contact them within two days "via live chat and pay for the special decryption key".

Jonathan Sharrock (from Cyber Citadel) states that larger companies have a higher chance of survival from such attacks compared to smaller companies who may not be able to recover. The solution is to have effective backups including both offline and encrypted backups.

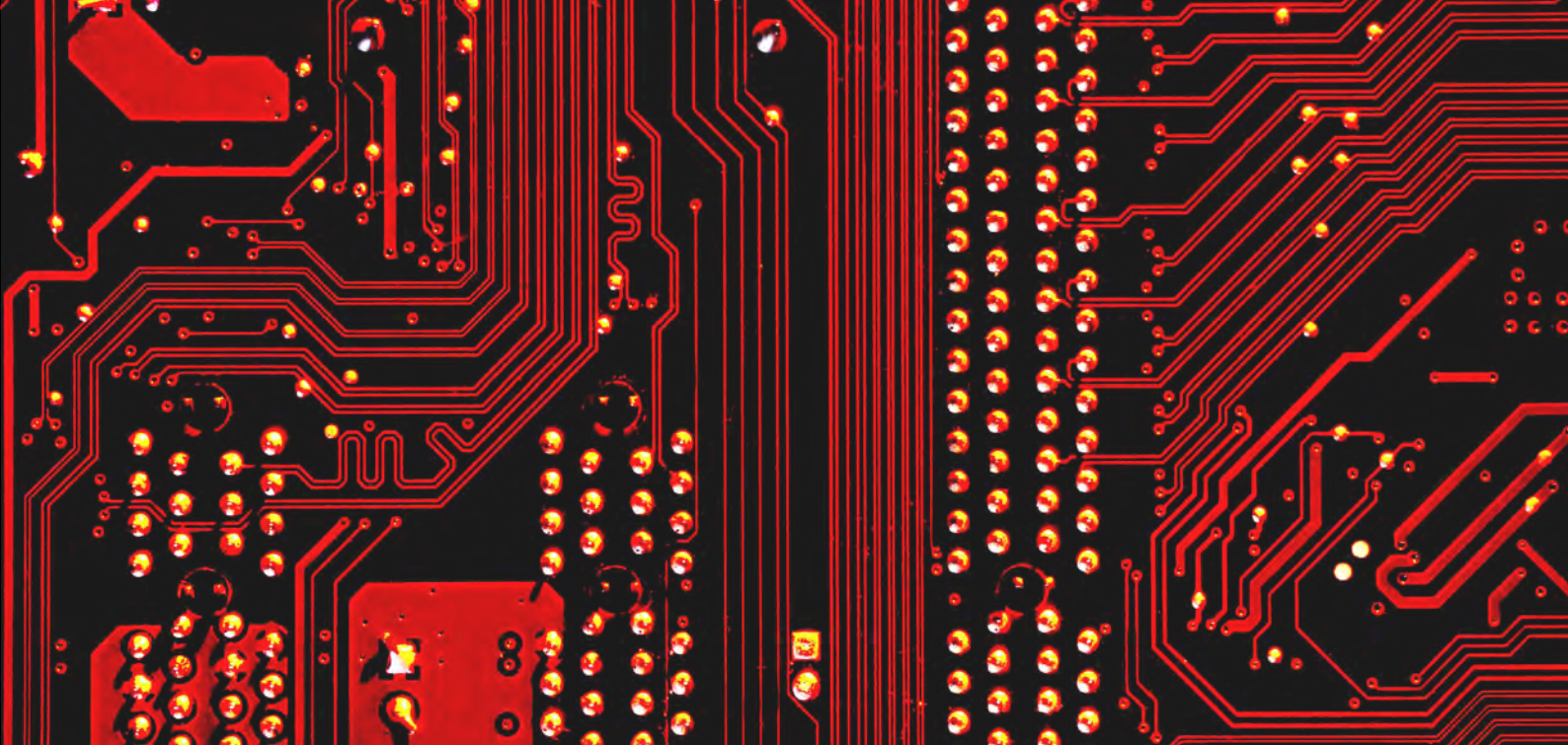
Principal research scientist for IT security company Sophos, Chester Wisniewski, highlighted a trend towards attacks on international businesses. "While hospitals, schools and municipal governments dominate the headlines, international manufacturers and service companies seem to be victims more often than industries with traditional strong IT security functions like finance, defence, and technology firms," he said, "IT security needs to be at the forefront for all industries, not just those who are of national security concern."

"This disruption has certainly come at an unfortunate time given the issues being faced by stevedores with protected industrial action being taken around Australian ports by the Maritime Union of Australia," Mr Park said.

TOLL Group has confirmed it has come under ransomware attack, by a new variant known as Nefilim. This attack marks the second cyber assault on the company this year and is unrelated to their earlier incident. A statement released indicated that there is no evidence to suggest the extraction of any data from TOLL's network.

As a result of the ransomware attack, TOLL Group is currently rebuilding their core online systems. TOLL is undergoing





a recovery process which involves cleaning affected servers and systems and restoring files from backups. As a result, clients may experience delays or disruptions to services. However, freight shipments are mainly unaffected and parcel deliveries are essentially running to schedule. Although, parcel tracking and tracing through the MyToll portal, remains offline. TOLL also reported to work closely with large enterprise customers whose services are affected and are in regular contact with the Australian Cyber Security Centre to streamline the investigation and recovery process.

Sources:

Sexton, D. (2020). CMA CGM CONFIRMS CYBERATTACK. Retrieved from [https://www.thedcn.com.au/cma-cgm-confirms-cyberattack/?utm\\_source=DCN+Daily+Newswire&utm\\_campaign=6d14091872-EMAIL\\_CAMPAIGN\\_9\\_8\\_2020\\_COPY\\_490&utm\\_medium=email&utm\\_term=0\\_505d67c448-6d14091872-143548541](https://www.thedcn.com.au/cma-cgm-confirms-cyberattack/?utm_source=DCN+Daily+Newswire&utm_campaign=6d14091872-EMAIL_CAMPAIGN_9_8_2020_COPY_490&utm_medium=email&utm_term=0_505d67c448-6d14091872-143548541) on 30th September, 2020.

Sexton, D. (2020). TOLL REPORTS PROGRESS IN OVERCOMING EFFECTS OF CYBERATTACK. Retrieved from [https://www.thedcn.com.au/toll-reports-progress-in-overcoming-effects-of-cyberattack/?utm\\_source=DCN+Daily+Newswire&utm\\_campaign=6bda1c094e-EMAIL\\_CAMPAIGN\\_4\\_27\\_2020\\_COPY\\_387&utm\\_medium=email&utm\\_term=0\\_505d67c448-6bda1c094e-143548541](https://www.thedcn.com.au/toll-reports-progress-in-overcoming-effects-of-cyberattack/?utm_source=DCN+Daily+Newswire&utm_campaign=6bda1c094e-EMAIL_CAMPAIGN_4_27_2020_COPY_387&utm_medium=email&utm_term=0_505d67c448-6bda1c094e-143548541) on 30th September, 2020.





# AUSTRALIA LOOKS TO RAIL TO SOLVE CONGESTION ISSUES

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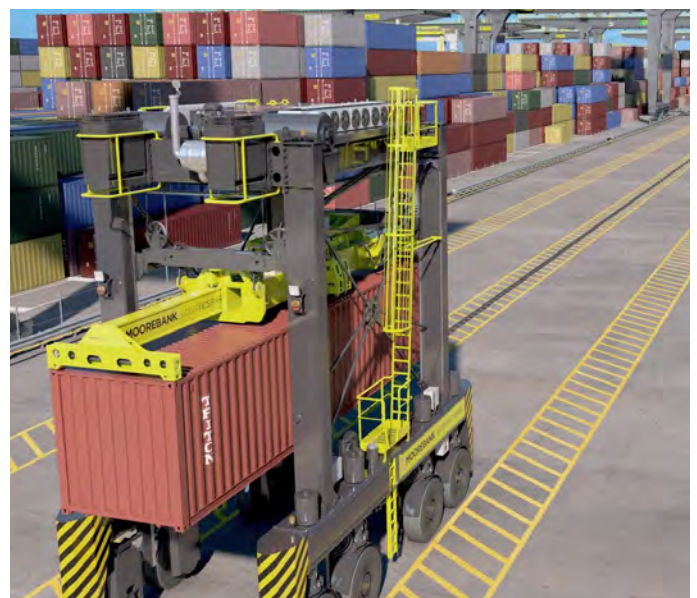
The rail network in Australia has long been utilised for the movement of containerised cargo between Australia's major cities. Over 16,000 TEU of containers are moved via rail every week on 180 different rail services. Whilst moving containers via interstate rail is not as fast as trucking containers door to door, it remains a efficient and cost effective option. Rail services run daily, or several times per day, between the major Australia ports, including as far north as Cairns, QLD. Services between Sydney and Melbourne, Sydney and Brisbane, Melbourne and Adelaide are all overnight services allowing delivery on same day as arrival.

Shipping lines servicing Australia have recently begun making changes to their scheduling to avoid calling at the heavily congested port of Sydney. Many importers and exporters with Sydney cargo are being left with no choice but to move containers to and from other ports in order achieve their supply chain

deliveries. The rail network presents as the first choice option for many companies affected by the recent issues.

For more information about rail services and how they may assist you please contact:

**Soucheng Chan,**  
**Tomax Transport Manager**  
[soucheng@tomax.com.au](mailto:soucheng@tomax.com.au)



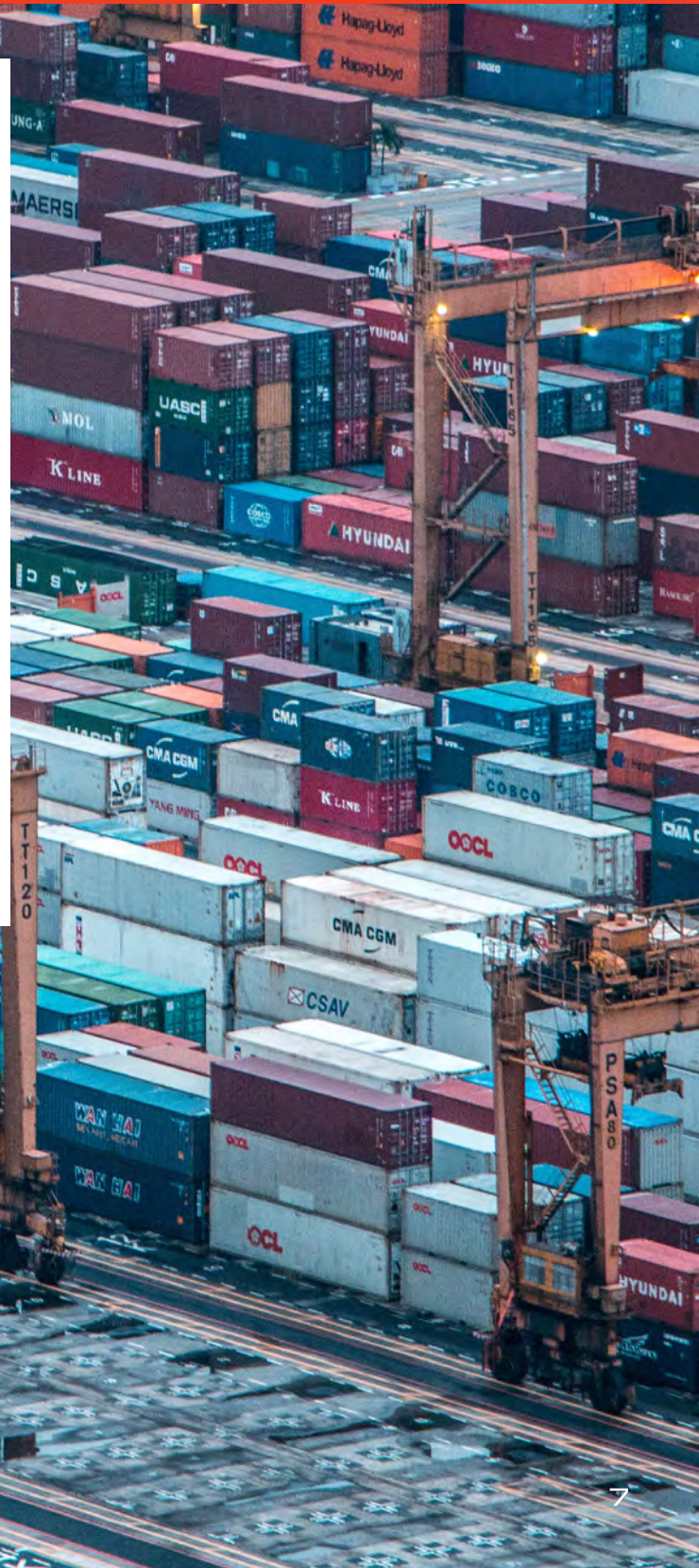


# CONGESTION SURCHARGES INTRODUCED FOR MELBOURNE AND BRISBANE

## BREAKING NEWS UPDATE

Late yesterday shipping lines began announcing the introduction of Port Congestion Surcharges for the ports of Melbourne and Brisbane, in addition to the surcharge already in place for Sydney. Lines point to delays due to weather incidents and industrial action as the catalyst for the surcharges. Delays for vessels waiting for a berth in the Australian east coast ports now sit at 9-10 days for Melbourne and Brisbane, and 17 days for Sydney.

The surcharge will be around USD 300 per TEU, and is set to be applied initially to cargo departing from Europe and the USA in the second half of October. We expect further announcements will be made for cargo departing from other ports in the near future and will release further information as it comes to hand.





# INTRODUCING OUR TOMAX SALES TEAM

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Say hello to our dedicated Tomax Logistics Sales Team: Marc Regan, Dale, Rozario, Kirsty Buselli, Billy Kirpis and Leigh Kerr! They are only an email or phone call (1300 186 629) away if you have any queries.

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# STAFF SPOTLIGHT

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**MEET  
LEO DE MARIA**  
ASSISTANT WAREHOUSE  
MANAGER DANDENONG



## Q: WHAT DO YOU DO AT TOMAX?

I work in the Dandenong South warehouse and I'm responsible for running all the operations on the warehouse floor, loading and receiving freight, running unpack crews etc. I work to make sure that clients get their deliveries smoothly and efficiently.

## Q: DO YOU OWN ANY PETS?

I own a dog named Sky who is a 3 year old Rottweiler cross German Shepherd.

## Q: WHAT IS YOUR IDEA OF A PERFECT WEEKEND?

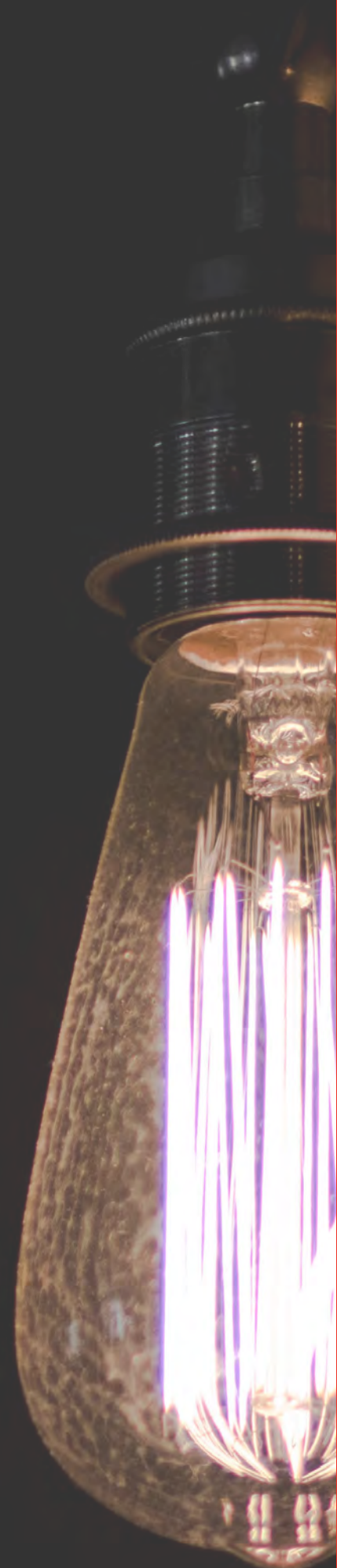
Watching my favourite footy team Collingwood play, with the barbie (BBQ) on and a beer in hand!

## Q: WHAT WOULD BE THE FIRST THING YOU DO IF YOU WON THE LOTTERY?

Book a big holiday travelling around Australia in a campervan, and then try to buy some shares in Tomax! :)

## Q: FAVOURITE MOVIE OF ALL TIME?

I'm a fan of action movies, especially with Bruce Lee because I love "The Way of the Dragon".





# TOMAX STAFF IN ACTION!



Our Tomax Transport team getting loaded up and ready for a busy day!



Never a slow day in our Brisbane Warehouse!



# QUIZ TIME

Test your knowledge by answering the questions below. First one to email all correct answers to [quiz@tomax.com.au](mailto:quiz@tomax.com.au) wins a Tomax Mega Prize Pack!

1: Which country does “K-POP” music come from?

2: In what Brisbane suburb is the new Tomax office/warehouse facility? (refer last week’s newsletter if you need help).

3: Who is running against Donald Trump in the current US presidential election?

4: Who wrote the famous, allegorical novel “Animal Farm” which was first published in 1945?

5: How many 20 meter long pieces of metal could you fit into a standard 20’ container with the doors closed?

6: In which country would you find the Christ the Redeemer statue on top of Corcovado Mountain?

DON'T FORGET

Email answers to [quiz@tomax.com.au](mailto:quiz@tomax.com.au) for your chance to win a Tomax Mega Prize Pack!





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